

# E V O L V E

## WARRANTY

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## WARRANTY

XDynamics LLC warrants to the original purchaser that the product purchased will be free of defects related to manufacturing, parts, materials, and workmanship under normal and accepted use from the date of purchase, the date of the receipt being the effective reference date, for the following periods:

<b>Main Controller:</b>	12 months
<b>Gimbal and Camera:</b>	6 months
<b>Vision Positioning System:</b>	6 months
<b>Propulsion system:</b>	6 months (excluding propellers)
<b>Ground Station:</b>	12 months
<b>Battery :</b>	6 months and charge cycle less than 200 times
<b>Charger:</b>	6 months
<b>Frame:</b>	No warranty
<b>Propeller:</b>	No warranty

XDynamics LLC's liability for warranty claims is limited to the purchase price of the product or free of charge replacement of the products or of parts, specifically recognized as defective by XDynamics LLC. Any replacement made under warranty shall not have the effect of extending the initial warranty period thereof.

THIS IS THE ONLY GUARANTEE OR WARRANTY YOU GET FROM XDYNAMICS RELATING TO THE PRODUCTS YOU PURCHASE FROM THE SITE. XDYNAMICS MAKES NO OTHER, AND EXPRESSLY DISCLAIMS ANY AND ALL, REPRESENTATIONS, WARRANTIES, AND CONDITIONS, WHETHER IN WRITING, IMPLIED, OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, OR ANY WARRANTY ARISING FROM COURSE OF DEALING OR USAGE OF TRADE. PRODUCTS ARE PROVIDED BY XDYNAMICS "AS IS" AND WITHOUT WARRANTY OF ANY KIND.

### This Standard Warranty does not apply to:

- Product subjected to abnormal use or conditions, accident (including without limitation, collision, crash or fire), alteration, or improper maintenance or repair;
- Damage from exposure to moisture, wind or extreme environmental conditions;
- Product subjected to improper installation of components and parts, whether such components or parts are supplied by XDynamics LLC, any XDynamics LLC authorized dealer or supplier or any third party;
- Damage caused by flights which did not follow instruction manual recommendations.
- Damage from use with any accessory, software or other product not expressly authorized by XDynamics LLC;
- Damage caused by operating the product at a weight greater than the safe takeoff weight, as specified by the instruction manuals;
- Damage from external causes such as dirt, sand, battery leakage, blown fuse, or improper usage of any electrical source;
- Damage caused by operating the product in an environment suffering from interference from other wireless devices (i.e. transmitter, video-downlink, Wi-Fi signals, etc.)
- Damage caused by operating the unit with a low-charged or defective battery;
- Damage due to repair and/or modification made by you or any unauthorized third party;
- A gradual weakening over time of the capacity of a rechargeable battery from XDynamics LLC (if applicable), which does not constitute a defect in materials or workmanship in the product;
- Inadequate packaging on return of the product to the XDynamics LLC office / warehouse
- Lost or stolen Product; or
- Use in violation of law or ordinances in effect in the jurisdiction in which the Product is used.

### Your product is damaged and you want to make a warranty claim, please follow the following instructions:

1. Contact us using any methods listed on [www.xdynamics.com](http://www.xdynamics.com)
2. XDynamics LLC will review your claim and will decide of its validity
3. If valid, we will send you a return form and a shipping label
4. XDynamics LLC will repair or replace the products and send it back to you.

### Expected turnaround time:

The expected turnaround time is subject to parts and product availability and therefore cannot be guaranteed. For information regarding current turnaround times for warranty repairs and replacements please contact our customer service.

For assistance and customer support, please visit our website at <https://store.xdynamics.com/support>

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